

## Predicting Missing Items in Shopping Carts

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### ABSTRACT

Association mining techniques search for groups of frequently co-occurring items in a market-basket type of data and turn this data into rules. Previous research has focused on how to obtain list of these associations and use these "frequent item sets" for prediction purpose. This paper proposes a technique which uses partial information about the contents of the shopping carts for the prediction of what else the customer is likely to buy. Using Frequent Pattern Tree (FP-Tree) instead of Item set Trees (IT-Tree) and Frequent Pattern Tree (FP-Tree), all the rules whose antecedents contain at least one item from the incomplete shopping cart can be obtained in efficient manner. Rules are then combined and Prediction is done using Bayesian Decision Theory and DS-ARM algorithm based on the Dempster-Shafter theory of evidence combination.

### KEYWORDS

Frequent item sets, Market Baskets, Dempster-Shafter theory, IT-Tree, FP-Tree.

### 1 INTRODUCTION

Association mining detects frequently co-occurring groups of items in transactional database. Association Mining systems have been developed for analyzing market baskets. The primary task of Market Basket Analysis is a modeling technique based upon the theory that if a customer buys (as registered at the checkout desk) a certain group of items, he is more (or less) likely to buy another set(s) of item(s). The intention is to use this knowledge for prediction purpose: if bread, butter, and milk often appear in the same transactions, then the presence of butter and milk in a shopping cart suggest that the customer may also buy bread. More generally, knowing which items a shopping cart contains, we want to predict other items that the customer is likely to add before proceeding to the checkout counter.

Now-a-days number of supermarkets is emerging worldwide. People enjoy buying products in supermarkets because they get each and every type of product at reasonable price. We are living in information age. The better we make use of customer purchasing behavior, better will be profit and sales to the supermarket.

Knowing what products people purchase as a group can be very helpful to a retailer or to any other company. A store could use this information to place products frequently sold together into the same area, while a catalog or World Wide

Web merchant could use it to determine the layout of their catalog and order form. Direct marketers could use the basket analysis results to determine what new products to offer their prior customers.

Most of the methods of classification rule mining were designed for data sets with limited number of attributes and one class label. Here, we do not have a predefined class label. In fact, all items in the shopping cart become attributes and the presence/absence of the other items has to be predicted. We have a feasible rule generation algorithm and an effective method to use to this end the generated rules. For the prediction of all missing items in a shopping cart, our algorithm speeds up the computation by the use of the FP trees and then uses DS theoretic notions to combine the generated rules.

### 2 EARLIER WORKS

Association rule mining (ARM) in its original form finds all the rules that satisfy the minimum support and minimum confidence constraints. Many papers tried to integrate classification and ARM. The goal was to build a classifier using so-called class association rules. The prediction task was mentioned as early as in the pioneering association mining paper by Agrawal et al. [6], but the problem is yet to be investigated in the depth it deserves. The literature survey indicates that most authors have focused on methods to expedite the search for frequent item sets, while others have investigated such special aspects as the search for time-varying associations of localized patterns[5]. Still, some prediction-related work has been done as well. An early attempt by Bayardo and Agrawal [7] reports a method to convert frequent item sets to rules. Some papers then suggest that a selected item can be treated as a binary class (absence = 0; presence = 1) whose value can be predicted by such rules. All those methods and extensions have advantages and disadvantages in both theory and practical applications.

Existing research in association mining has focused mainly on how to expedite the search for frequently co-occurring groups of items in "shopping cart" type of transactions; less attention has been paid to methods that exploit these "frequent itemsets" for prediction purposes.

The approach proposed in paper Itemset Trees for Targeted Association Querying" [2] says that If  $i_j$  is the item whose absence or presence is to be predicted, the technique can be used to generate all rules that have the form  $r^{(a)} \Rightarrow I_j$ , where  $r^{(a)} \in (\mathcal{I} \setminus \{i_j\})$  and  $I_j$  is the binary class label ( $i_j = \text{present or } i_j =$

absent). For a given itemset  $s$ , the technique identifies among the rules with antecedents subsumed by those that have the highest precedence according to the reliability of the rules (low confidence and low support values). The rule is then used for the prediction of  $i_j$ . The method suffers from three shortcomings. First, it is clearly not suitable in domains with many distinct items  $i_j$ . Second, the consequent is predicted based on the “testimony” of a single rule, ignoring the simple fact that rules with the same antecedent can imply different consequents—a method to combine these rules is needed. Third, the system may be sensitive to the subjective user specified support and confidence thresholds.

In paper presented by J. Zhang, S.P. Subasingha, K. Premaratne, M.-L. Shyu, M. Kubat, and K.K.R.G.K. Hewawasam [4], a missing item is predicted in four steps. First, they use a partitioned-ARM to generate a set of association rules (a ruleset). The next step prunes the ruleset (e.g., by removing redundant rules). From these, rules with the smallest distance from the observed incomplete shopping cart are selected. Finally, the items predicted by these rules are weighed by the rules’ antecedents’ similarity to the shopping cart.

The approach in Rule Mining and Classification in a Situation Assessment Application: A Belief Theoretic Approach for Handling Data Imperfections” [3] uses a Dempster-Shafer (DS) belief theoretic approach that accommodates general data imperfections. Here, authors employ a data structure called a belief itemset tree. Here, too, rule generation is followed by a pruning algorithm that removes redundant rules. In order to predict the missing item, the technique selects a “matching” ruleset i.e. a rule is included in the matching ruleset if the incoming itemset is contained in rule antecedent. If no rules satisfy this condition, then, from those rules that have nonempty intersection with the itemset  $s$ , rules whose antecedents are “closer” to  $s$  according to a given distance criterion (and a user-defined distance threshold) are picked. Confidence of the rule, its “entropy,” and the length of its antecedent are used to assign DS theoretic parameters to the rule. Finally, the evidence contained in each rule belonging to the matching ruleset is combined or “pooled” via a DS theoretic fusion technique.

The objective of our work is to propose a technique that uses partial information about the contents of shopping cart for the prediction of what else the customer is likely to buy. Using the data structure of FP trees, we obtain all rules whose antecedents contain at least one item from the incomplete shopping cart. Then, we combine these rules by uncertainty processing techniques, including the classical Bayesian decision theory and a new algorithm based on the Dempster-Shafer (DS) theory of evidence combination.

This application will help to learn more about customer behaviour and to find out which products perform similarly to each other. Predicting missing items in shopping cart will help to satisfy customer, as all the products which they may be wanted to buy and are missed will be predicted. Study and implementation of efficient algorithms like Generation and

Upadation of FP-Trees, Rule Generation algorithm, Dempster-Shafer Theory and Bayesian Approach will be done.

### 3 PROBLEM STATEMENT

Given a record with itemset  $s \subseteq I$ , find all rules of the form  $r^{(a)} \Rightarrow i_j; j \in [1, n]$ , where  $s$  and  $r^{(a)} \subseteq s$  and  $i_j \notin s$ , that exceed minimum support and minimum confidence thresholds. The consequent  $i_j$  is a single “unseen” item, i.e.,  $|i_j| = 1$ . Also, the prediction of the consequent could be {item = present} or {item = Absent}. For each unseen item, the corresponding ruleset is selected and a DS theoretic approach is used to combine the rules.

#### 3.1 IT TREE

IT Tree organizes the data in the market-basket type of database in a manner that facilitate access to stored information. An algorithm for construction of IT Tree is described in [1].

An Item set Tree,  $T$ , consists of a root and a (possibly empty) set,  $\{T_1, \dots, T_k\}$ , each element of which is an item set tree. Here, each item is identified by a unique integer and item set is an uninterrupted sequence of integers  $\{i_1, \dots, i_n\}$  such that  $i_k < i_j$  where  $i_k$  and  $i_j$  are integers identifying the  $k$ th and  $j$ th terms respectively. An IT Tree is a partially ordered set of pairs, [item set,  $f$ ] where  $f$  is frequency of occurrence of the item set the node represents. Some of the item sets in IT Tree (e.g. [1,2,4] in fig.1) are identical to at least one of the transactions contained in the original database, whereas others (e.g. [1,2]) are created during the process of tree building. The nodes which are identical to at least one transaction are flagged, indicated by black dots. This flagged IT Tree becomes the base of rule generation algorithm [ ].

**Example1 (An IT Tree)** The flagged IT Tree of the database  $D = \{[1,4], [2,5], [1,2,3,4,5], [1,2,4], [2,5], [2,4]\}$  is shown in fig. 1.

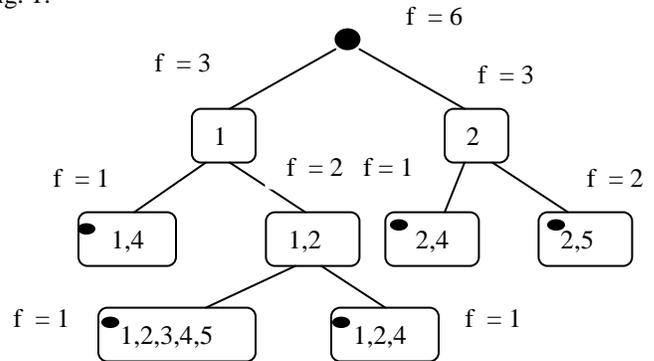


Fig. 1

An algorithm that builds IT Tree in a single pass through the database proves some of the critical properties of itself. For example, the numbers of the nodes in IT Tree are upper bounded by twice the number of the transactions in the original database. The size of IT Tree exceeds with the size of the database. Moreover, each distinct transaction is represented

by a unique IT Tree and the original transaction can be then reproduced from the IT Tree.

### 3.2 FP TREE

The FP-tree (Han et al., 2000) is used to compress a database into a tree structure storing only large items. It is condensed and complete for finding all the frequent patterns. Three steps are involved in FP-tree construction. The database is first scanned to find all items with their frequency. The items with their supports larger than a predefined minimum support are selected as large 1-itemsets (items). Next, the large items are sorted in descending frequency. At last, the database is scanned again to construct the FP-tree according to the sorted order of large items. The construction process is executed tuple by tuple, from the first transaction to the last one. After all transactions are processed, the FP-tree is completely constructed. The Header\_Table is also built to help tree traversal. The Header\_Table includes the sorted large items and their pointers (called frequency head) linking to their first occurrence nodes in the FP-tree. If more than one node have the same item name, they are also linked in sequence. Note that the links between nodes are single-directional from parents to children.

#### Example 2 (FP Tree)

Table 1

A database with five transactions

TID	Items
100	a, c, d, f, g, I, m, p
200	a, b, c, f, l, m, o
300	b, f, h, j, o
400	b, c, k, s, p
500	a, c, e, f, l, m, n, p

Table 2

All the items with their counts

Item	Frequency	Item	Frequency
a	3	j	1
b	3	k	1
c	4	l	2
d	1	m	3
e	1	n	1
f	4	o	2
g	1	p	3
h	1	s	1
I	1	w	1

Once the FP-tree is constructed from a database, a mining procedure called FP-Growth (Han et al., 2000) is executed to find all large itemsets. FP-Growth derives frequent patterns directly from the FP-tree without candidate generation.

Table 3

The transactions with only sorted large items

TID	Items
100	f, c, a, m, p
200	f, c, a, b, m
300	f, b
400	c, b, p
500	f, c, a, m, p

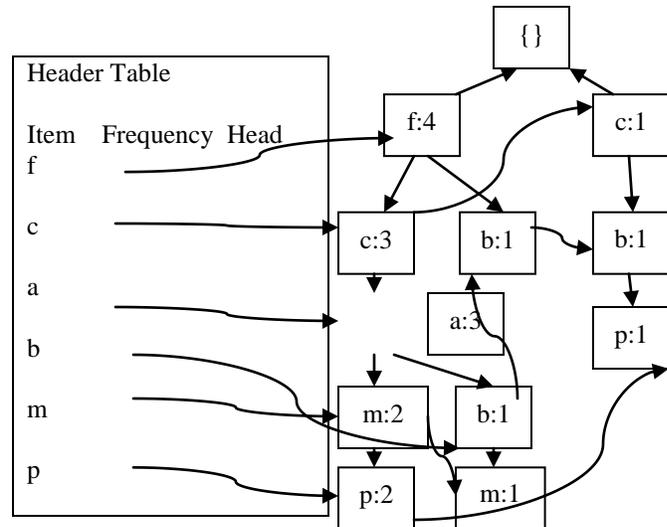


Fig. 2 Final FP-Tree

It is a recursive process, handling the frequent items one by one and bottom-up according to the Header\_Table. A conditional FP-tree is generated for each frequent item, and from the tree the large itemsets with the processed item can be recursively derived.

The process for generating large itemsets from the FP-tree is much faster than the Apriori algorithm. When new transactions come, the FP-Tree mining algorithm must reprocess the entire updated databases to form the correct FP-tree. We will not generate conditional FP-Tree here as our main aim is prediction, conditional FP-Tree will remove the items which are below or equal to minimum count, so it is possible that no item is remaining with the incoming item(s) for prediction after applying minimum count value.

### 4 Rule Generation Mechanism

To generate association rules from any Tree structure we will use rule Generation Algorithm explained in [1]. The algorithm takes an incoming itemset as the input, compares with nodes in Tree and returns a graph that defines the association rules entailed by the given incoming itemset.

The graph consists of two lists: the antecedents list  $R^{(a)}$  and the consequents list  $R^{(c)}$ . Each node,  $r_i^{(a)}$ , in the antecedents list keeps the corresponding frequency count  $f(r_i^{(a)})_j$ . As shown in Fig.4, a line,  $l_{ij}$ , between the two lists links an antecedent  $r_i^{(a)}$  with a consequent  $l_j$ . The cardinality of the link,  $f(l_{ij})$ , represents the support count of the rule  $r_i^{(a)} \Rightarrow l_j$ . The frequency counts denoted by  $f_o(\bullet)$  are used in the process of building the graph. If the incoming itemset is  $s$  and if  $T_i$

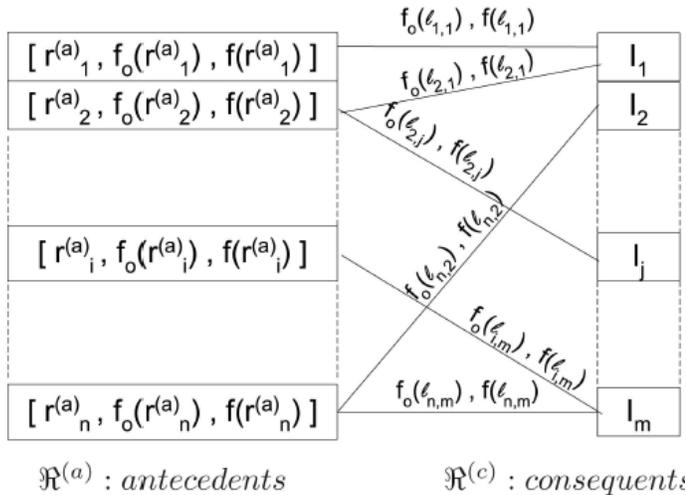


Fig. 4 Rule Graph

represents a transaction in the database, then  $f_o(r^{(a)})$  records the number of times  $s \cap T_i = r^{(a)}$ . Thus,  $f_o(r^{(a)})$  records the number of times where  $s \cap T_i = r^{(a)}$  and  $l_j \in T_i$ . All the frequency counts are initialized to zero at the beginning of the algorithm and updated as we traverse the Tree.

### 5 Employing Dempster-Shafter Theory

Many rules with equal antecedents differ in their consequents—some of these consequents contain  $l_j$ , others do not. To combine them DS-ARM[1] is used. We select only rules that exceed the minimum support and the minimum confidence in the rule combination step. In addition, if two rules with the same consequent have overlapping antecedents such that the antecedent of one rule is a subset of the antecedent of the other rule (e.g.,  $[a \Rightarrow c]$ ,  $[a, b \Rightarrow c]$ ), we only consider the rule with the higher confidence.

We need to calculate Basic Belief Assignment and  $d$  (discounting factor) as given in [1], to keep the rules as independent as possible. Finally we will have Table of Pruned Ruleset and combined BBA. We can then remove the overlapping rules while keeping the highest confidence rule. If two overlapping rules have the same confidence, the rule with the lower support is dropped. Rules are then combined using the Dempster's rule of combination[4]. Pignistic probability can be used to pick the most probable event. According to the values in the table and using the pignistic approximation, the predictor may predict that which item will be added to the cart.

### 6 COMPARISON

To insert a single market basket to an existing IT Tree, algorithm in [1] must visit less than existing nodes since Flagged IT Tree is used. This means that the cost of inserting  $N$  market baskets can not exceed  $O(N^2)$ . But with large number of market baskets, size of IT Tree grows rapidly. In case of IT Trees, every new transaction is stored individually as a new node (exception: if transaction is repeated only frequency is updated) plus new node is created for ancestor, so number of total nodes may be high than number of transactions for distinct transactions. Hence memory requirement is high. If number of items are less and number of transactions are less then it works efficiently.

FP-Trees are more complex but give frequent patterns more effectively. Since FP-Trees are condensed and transaction is not stored individually size of FP Tree is always less than total number of transactions even if number of transactions increases rapidly. Hence memory requirement is low.

### CONCLUSION

This paper focuses on the task of association mining i.e. provided incomplete shopping cart, can we predict which other items this cart may contain? Here the idea is to convert the database into a tree structure which will help to generate rules. This tree structure can be IT-Tree or FP-Tree and performance depends on number of items, number of transactions.

When presented an incomplete list of transactions, DS-ARM finds all high-support, high-confidence rules that have as antecedent a subset of  $s$ . then it combines the consequents of all these rules and creates a set of items most likely to complete the shopping cart.

### FUTURE SCOPE

Many further improvements can be done. We can try other data structure beside IT-Tree and FP-Tree. Here we are focusing only on number of items and number of transactions but not on length of a transaction. Also use of Bayesian classifier can be suboptimal. A completely different approach (beyond Bayesian classification and DS Theory) can be explored.

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